

Franklin County Treasurer's Office
Software Used August 2020

Adobe: Used to create/view documents and transfer daily conveyance forms received by the Franklin County Auditor and Recorder's Offices. Adobe is used Office wide.

Adobe Creative Cloud: A collection of software developed by Adobe for graphic design, video editing, web development, photography, and cloud services. The Outreach Department utilizes this software to create, collaborate, and develop proposals, data visualizations, research, and reports for print and digital distribution.

Aperta: Creates payment/image files and researches images of payments/checks. Aperta is used by Accounts Receivable, Accounting and Reconciliation, Customer Service and Delinquent Tax.

AutoAgent: Used by the Customer Service Department to receive large payment files from bulk taxpayers.

Budget Formulation and Management (BFM): Used to produce quarterly and annual budget reports by the Budget and Purchasing Coordinator and Senior Staff.

Canva: Graphics software used by the Outreach Department.

County Resolution Management System (CRMS): Used to submit electronic resolution requests to the Franklin County Commissioners for consideration and approval. CRMS is used by the Budget and Purchasing Coordinator and Chief General Counsel.

Digital Imaging Files (DIF): DIF is the storage system for digital records of correspondence in the Franklin County Treasurer's Software system (FCTS). DIF is also used to store personnel files for Human Resources.

Experian QAS: Updates postal addresses in accordance with United States Postal Service standards and is used by the Customer Service Department.

Franklin County Treasurer's Software (FCTS): This system is used for Accounts Receivable's daily functions; cash drawer balancing, printing of tax bills, calculations of prepay accounts and researching charges/payments for real estate parcels. This system is used Office wide.

Great Plains: Used to research and complete the Treasurer's daily Form 6, general ledger and fund balancing. This software is used by Accounting and Reconciliation.

Intellivue: Used for imaging/indexing taxpayer parcel correspondence and is used Office wide.

Kentico: Is a Content Management System used to modify pages, images, and text on the Franklin County Treasurer's Office website.

MailChimp: Used by the Outreach Department to distribute newsletters and internal correspondence.

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MailGun: Used by the Customer Service Department to transmit tax bills via email to taxpayers.

Mitel: Telephone system utilized Office wide.

MUNIS: Creates pay-ins and journal entries, entry of and the processing of payroll, tax lien processing, research of excess funds, budget inquiry and invoice payments. MUNIS is used by Accounts Receivable, Accounting and Reconciliation, Budget and Purchasing Coordinator, Delinquent Tax and Human Resources.

PACER: Researches court records on bankruptcies. PACER is used by the Delinquent Tax Department.

Power BI Reports: Used by the Delinquent Tax Department to create reports on taxpayer parcels.

Real Estate Management System (RMS): The Franklin County Auditor's system is used to research special assessments and real estate information. RMS is used by Accounts Receivable, Accounting and Reconciliation, Customer Service and the Delinquent Tax Department.

SharePoint: Is a document and content management system used Office wide.

SinglePoint: Initiates book transfers and receive wires, verifies and print deposits and updates taxpayer's information from Notice of Change return check reports. SinglePoint is used by Accounts Receivable and Accounting and Reconciliation.

SymPro: Is an investment tracking system used to create reports for investment activity, end of month balancing and retainages. Sympro is used by Accounting Reconciliation and the Investment & Cash Management Officer.

Unisys SmartSource: This is hardware used for scanning transactions for the Accounts Receivable Department.

Web Focus: Transmits reports on taxpayer parcels identified with a special query and is used by the Accounting and Reconciliation, Customer Service and the Delinquent Tax Department.

Zoom Client: Used for virtual meetings.